



2005 Annual Report

24-Hour Helpline: **412.392.8582** | www.cvvc.org

Our logo symbolizes the journey of moving from the darkness of violence towards the light of healing.

Agency Overview

Incorporated in 1975 as a 501 (c) (3) non-profit, The Center for Victims of Violence and Crime (CVVC) is one of the oldest and largest comprehensive crime victim assistance agencies in the region. CVVC's mission is:

"Helping individuals, families and communities survive the trauma of violence and crime by offering victim advocacy services, crisis intervention, counseling and community education programs that address the causes and impacts of violence."

For the past 30 years, the agency's foundation has been based on the following core beliefs:

- Early intervention and outreach to victims of crime and violence supports personal recovery and healing processes.
- Unattended and unresolved trauma, grief and loss caused by violence negatively impacts a person's health and world view, inhibits coping skills and reduces personal options which increases the likelihood of that person's exposure to victimization and violence.
- Violence must be viewed as a public health issue that requires further education of the public regarding intervention and prevention strategies.

Based on these core beliefs, CVVC offers critical services to victims and witnesses of crime and provides community education and outreach programming to all citizens of Allegheny County. ✈

"No matter what time of the day or night if I needed someone from your program they were always there to help me through whatever it was I was going through. Thank you!!"

Organizational Highlights

- CVVC has a staff of 40 professionals and approximately 50 volunteers.
- The organization's annual budget is \$2.2 million.
- CVVC is viewed as a leader in the region and state as evidenced by our extensive leadership and involvement with the following national, regional and state organizations and task forces:
 - Pennsylvania Commission on Crime and Delinquency
 - Victims' Services Advisory Committee
 - Victims Compensation Subcommittee
 - Victims' Rights Subcommittee
 - Keystone Crisis Intervention Team
 - Pennsylvania Office of Homeland Security's Crime Victims Response Committee
 - Coalition Of Pennsylvania Crime Victim Organizations (ED is President of the Board of Directors)
 - Pennsylvania Coalition Against Rape (voting member of the Board of Directors)
 - National Organization for Victim Assistance (NOVA)
 - Federal Crimes Against Children Task Force for Western Pennsylvania Region
 - FBI Adopt a School Advisory Board for Western Pennsylvania Region

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Help and **Healing** Start Here.

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Anne B. Shearon

Clients Reported:

- 97% of clients who responded to agency surveys reported they would recommend our agency to others in need.
- 90% reported our agency helped them to cope more effectively with their trauma.
- 91% reported our agency met their needs.
- 100% of clients responding said the first person they spoke with at the agency was helpful and understanding.

Direct Service Highlights

- CVVC offers a full continuum of victim assistance services. We are the region's only victim service agency that is both a comprehensive (serving all victims of all crimes - Sexual assault, assault, robbery, burglary, child abuse, elder abuse, homicide, identity theft, hate crimes) center AND a state certified rape crisis center.
- The only agency in Allegheny County that works with survivors of homicide.
- The primary victim service agency to provide services to child victims of sexual assault and abuse from the initial investigation (forensic evaluation) through courtroom testimonies.
- CVVC was the #1 filer of Victims Compensation claims in Pennsylvania. Our Victim Compensation Department is electronically tied to Harrisburg for efficient, rapid claim filing. In fiscal year 2004-2005, 314 personal injury claims were filed with 234 claims paid out in the amount of \$753,186.
- The primary provider in Allegheny County of services to victims mandated by the Pennsylvania Victim's Bill of Rights. Through all of its programs, CVVC provides crisis intervention and supportive counseling to those impacted by violence and crime. By providing the following variety of services, CVVC helps individuals and families recover.

24-Hour Helpline 412-392-8582

CVVC's 24-Hour Helpline offers round-the-clock assistance and information by caring, knowledgeable professionals, who can provide immediate help, emotional support, safety planning, and guidance. Professional staff also provides in-person emergency response to hospitals, police stations, and communities.

Advocacy

CVVC offers information about the criminal and juvenile justice systems, medical and social service systems, Victim's Rights and financial compensation to name a few. Working within systems can be difficult and confusing. CVVC is there to help and support victims, protect their rights and help them get the services they need.

Court Orientation and Accompaniment

Court orientation and accompaniment is designed to give victims and witnesses someone to answer their questions, address their fears and walk them through the court process. CVVC attends court proceedings with victims to provide support, information, and help victims through the experience.

Medical Advocacy and Accompaniment

CVVC is available to respond to hospitals as support persons for the victim and their loved ones throughout their experience. CVVC provides information about various medical and legal procedures and assesses the victim's future needs for services.

Victim Compensation

The Pennsylvania Victims Compensation Assistance Program helps lessen the economic hardship that often affects crime victims by reimbursing certain expenses. CVVC helps clients assess their eligibility and assists in filing claims with the state.

Therapy

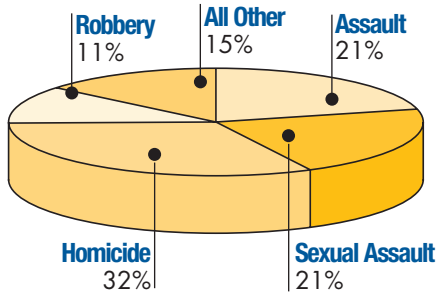
After a thorough assessment of needs, CVVC provides individual, family and group therapy, facilitates ongoing support groups and links clients with appropriate treatment resources available in the community.

Offender Release Notification

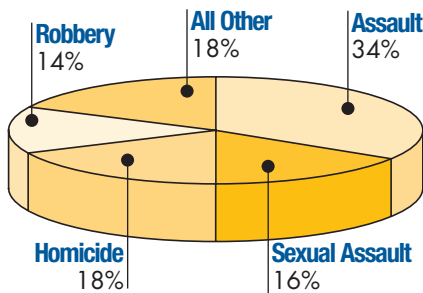
Release Notification is a right provided to eligible crime victims under Pennsylvania law. Eligible victims have the right to be notified of the transfer or release of an offender if they register for notification. CVVC administers this program on behalf of the Allegheny County Jail and assists victims with registering for notification services for state and federal facilities. ➔

Services by Crime Type

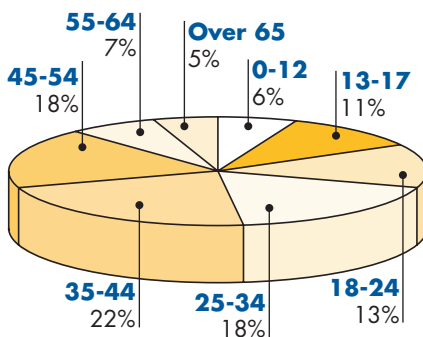
Based on Number of Service Hours



Based on Number of Clients



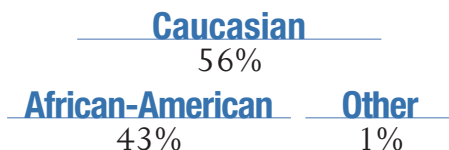
Age of Clients Served



Gender of Clients



Ethnicity of Clients



Community Education / Outreach and Professional Training Highlights

CVVC provides vital information, tools, and resources to facilitate violence prevention and public and personal safety – increasing awareness about victimization and the impacts of crime. Through innovative education and outreach programs, CVVC empowers individuals, families, and communities with knowledge to help decrease risk factors and promote violence-free lives. CVVC also offers extensive training to allied professionals and the community on a variety of topics related to victim assistance, victims’ rights, and prevention strategies.

■ In fiscal year 2004-2005, CVVC provided close to 40,000 citizens with almost 2,000 training and educational programs.

■ 79% of people trained were allied professionals. Program audiences and settings included: law enforcement, prosecutors, medical personnel, human service providers, schools and universities, senior groups, juvenile offender providers and programs, faith-based organizations, community groups, businesses, and others.

	Number of Programs	Participants
Training	224	2,700
Prevention Education	1,730	37,284
Total	1,954	39,984

■ 60% of people receiving prevention and education programs were youth under age 18.

■ Topics included: Impacts of Trauma due to crime and violence, Responding to Victims to Facilitate Help and Healing, Victim Awareness/Sensitivity, Victims’ Rights, and a thorough evidenced-based Violence Prevention Curriculum that focuses on skill building to reduce risk and prevalence of violence.

Training Participants Reported:

- 83% of people who responded to surveys reported they now had a better understanding of the topic discussed.
- 85% learned useful skills or information during the programs.

Educational Symposiums

■ **Black and Blue:** In June 2004, CVVC launched its first seminar series entitled “Black and Blue: Violence in the Lives of Black Women.”

- The series of three educational seminars’ goals were:
 - To raise awareness of violence in the lives of this underserved population;
 - To share strategies for healing, and;
 - To communicate to social service agencies and the public ways to overcome barriers to Black women receiving services.
- The first seminar reached over 200 men and women; the second one had a more specific focus on sexual violence and was attended by over 125 with the majority being women survivors; the third, which picked up the general theme of violence again, had over 320 attendees. All three seminars’ evaluations

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Violence Hurts All of Us.

Continue to help make a difference. Become a Peace Partner by joining CVVC's Peace It Together Community Initiative Today!

- Call 412-350-1975, or visit www.cvvc.org.
- Send check or money order to CVVC, 900 Fifth Avenue, Pittsburgh, PA 15219. Credit card donations can be made by calling 412-350-1975, or visiting www.cvvc.org.
- Designate CVVC through the United Way Contributor Choice Option #265.

"I am so grateful for the victims program. It is one of the most needed programs in the city of Pittsburgh. I wish I could repay you for all that you have helped me through."



Community Education / Outreach and Professional Training Highlights

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confirmed the success and tremendous impact of each seminar. "Black and Blue" seminars received support from community agencies and foundations crossing public and private sectors.

- Plans are to annually host a conference/seminar to show violence as a major public health issue.

- 90% of attendees over all three seminars who completed evaluation surveys reported an increase in knowledge of the seminar's subject matter.
- One participant's response summarized many others: "Coming together with others who share similar experiences has given me the courage to seek further help."

- **Destiny:** Beginning with CVVC's partnership with The Pittsburgh Public Schools and other social service agencies, a new youth-focused program that incorporates elements of CVVC's evidence based violence prevention curriculum was created: "DESTINY: Directing, Educating, Supporting and Teaching our Nation's Youth". This one or two-day symposium focuses on educating youth about sexual assault and healthy decision making and the impact of other forms of violence – including "media" messages. Plans are to continue to replicate in other schools.

- 95% of students who completed a survey would like to see more programming like DESTINY done in their schools.
- 81% learned why it is important to set life goals.
- A participant reported: "I think they should come more often. It's nice to know that someone cares about us."

- **DRUMA:** Developing Respect and Unity through Music and Arts – an evidence based curriculum developed by our Community Education and Outreach Department, that incorporates music and art and depending on the audience, additional African-centered violence prevention strategies.

Community Crisis Response and Intervention

When violence, directly or indirectly, touches a community, school, or workplace in Allegheny County, CVVC is able to send in a team of early crisis responders.

Through early intervention and outreach, the effects of trauma that can seriously affect an individual, their family and entire community can be lessened. In fiscal year 2004-2005, CVVC provided 67 community crisis response interventions to 1,028 individuals. ➔

Organizational Highlights

continued from page 1

- Crime Prevention Association for Western Pennsylvania
 - Allegheny County Victim Assistance Policy Board (ED is Vice-Chair)
 - Allegheny County Immigrant and Refugee Task Force
 - Allegheny County Multidisciplinary Child Abuse Task Force
 - STOP Violence Against Women Coordinating Team
 - Balanced and Restorative Justice Coordinating Team
 - Allegheny County Disaster Mental Health Response and Recovery Committee
 - Extensive partnerships with many communities, schools and faith-based organizations. CVVC is part of a vast referral network of service providers and community groups working collaboratively to provide victims with the utmost quality of care without duplicating services.
- The only agency with the capacity to provide community crisis response to an incident of violence in Allegheny County. We are the only agency in the region that has 93% of direct service staff trained as National Organization for Victim Assistance (NOVA) crisis responders. Because of this, we have been awarded a grant to develop a plan with the Pennsylvania Homeland Security Department that outlines the role of victim assistance in the case of a statewide disaster.
 - The only victim service agency in PA with a certified, national NOVA trainer on staff.
 - Worked closely with a researcher from the University of Pittsburgh and The Center for Minority Health to evaluate direct services and community education and outreach programs.
 - On the ground floor of developing and piloting a State-wide Outcomes Based Evaluation Tools Collaboration that is currently being integrated throughout the state. ➔

The Center for Victims of Violence and Crime Statement of Financial Position June 30, 2005 and 2004

	2005	2004	
ASSETS			
Cash	\$ 53,645	\$ 344	
Grants and Contracts Receivable	212,103	198,963	
Prepaid Expenses	57,773	31,652	
Furniture and Equipment, Net	27,325	50,820	
TOTAL ASSETS	\$ 350,846	\$ 281,779	
LIABILITIES AND NET ASSETS			
LIABILITIES:			
Deferred contract revenue	\$ 26,822	\$ 65,554	
Accrued expenses	22,590	27,562	
TOTAL LIABILITIES	49,412	93,116	
NET ASSETS:			
Unrestricted	202,058	167,589	
Temporarily restricted	99,376	21,074	
TOTAL NET ASSETS	301,434	188,663	
TOTAL LIABILITIES AND NET ASSETS	\$ 350,846	\$ 281,779	
Statement of Activities For the year ended June 30, 2005			
	Unrestricted	Temporarily Restricted	Total
SUPPORT AND REVENUE			
Grants & Contracts	\$ 2,504,301	—	\$ 2,504,301
Contributions	91,594	169,682	261,276
Training	9,300	—	9,300
Interest	547	—	547
Other	46,139	—	46,139
Net Assets released from restrictions	91,380	(91,380)	—
TOTAL SUPPORT & REVENUE	\$2,743,261	\$ 78,302	\$2,821,563
EXPENSES			
Program Services:			
Direct	\$ 1,765,619	—	\$ 1,765,619
Prevention Education	469,344	—	469,344
TOTAL PROGRAM SERVICES	2,234,963	—	2,234,963
Support Services:			
Management & general	394,409	—	394,409
Fundraising	79,420	—	79,420
TOTAL SUPPORT SERVICES	473,829	—	473,829
TOTAL EXPENSES	\$2,708,792	—	\$2,708,792
INCREASE IN NET ASSETS	34,469	78,302	112,771
NET ASSETS, BEGINNING OF YEAR	167,589	21,074	188,663
NET ASSETS, END OF THE YEAR	\$ 202,058	\$ 99,376	\$ 301,434

Population Served

In fiscal year 2004-2005, CVVC served 9,741 clients through various programs. Of these individuals who were impacted by crime and violence, 69% (6,710) were victims or witnesses and 31% (3,031) were significant others of victims or witnesses.

- CVVC Departments served the following number of clients:
 - Advocacy Services - Criminal Justice System2,495
 - Advocacy Services - Juvenile Justice System2,617
 - Victim Witness Services1,576
 - Victims Compensation Assistance Services654
 - Therapy Services369
 - Helpline Services2,030

Donors

Fiscal Year 2004/2005

Individual Contributors

Adams, Noreen R.	Lewis, Terry
Albaugh, Mark & Deborah	Luiso, Donna Lee
Anwyll, Gail B.	Lynch, Kelley M.
Bacasa, Gerald & Alexandria	Madigan, Martin J.
Baker Hotep, LaVerne	Mainiero, Deborah M.
Bittner, Edward	Maretzki, Audrey N.
Brown, Kimberly A.	McCarthy, Kevin F.
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Caruso, Tonia M.	McManus, Deborah
Collins, Dr. Kathryn S.	McTiernan, Robert L.
Colwell, Kathy	Meledandri, Frank B.
DeCourcy, Colleen M.	Monaco, Michael M.
DeCourcy, Dara A.	Necessary, Janet R.
Dezelan, Marian & John	Perla, Kathy
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Doering, Anna L.	Roberts, Sherman T.
Donnelly, Deborah A.	Romano, Leslie M.
Drewery, Darnell	Rosenbusch, Lisa E.
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Englert, Tracey L.	Sakala, Deborah A.
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Frank, Ellen	Seslow, Carrie B.
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Giglio, Olga I.	Shedwick, Jr., Lawrence & Sandra
Gottschalk, Marla A.	Simpronio, Nancy A.
Griffin, Lynn M.	Skovran, Nick D.
Grimstad, Charles & Julia	Smith-Rohrich, Frances
Grusong, Marcel	Snyder, Ruth R.
Gura, Susan A.	Spicuzza, Elaine
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Harwood, Mary Jo	Strassburger, The Honorable Gene
Hesse, Patricia A.	Tait, George B.
Hoge, Stephen & Tracy	Taylor, Ruth Ann
Hoover, Linda	Texter, Larna L.
Jackson, Doreen	Thomas, Rachel F.
Jenkins, Betty Lou	Thompson, Kimberley D.
Kalchthaler, Scott J.	Toder, Sol W.
Karg, Dianna S.	Truitt, Gary R.
Keally, Kevin & Dania	Wagner, Eileen K.
Kelley, Michael	Walsh, Stephanie
Korenko, Michael K.	Ward, Kimberly A.
Kroll, William	Warren, Charles & Patricia
Kumpfmiller, Donald & Judith	Wein, Howard J.
Kupfer, David J.	Wells, Jerome & Nancy
Lakovic, Eugene M.	Woods, Beverly A.
Lang, Cindy & Edward	Woods, Gary S.
Laughlin, Paul F.	Wright, Barbara Harris

In Honor Of

Brenda Cunningham
Bernheisel, Nancy

Jean Harkins
Gura, Susan

Tom Howison
Colwell, Kathleen

James McCarthy, Retired Pittsburgh Police Detective
Crouthamel, Nancy J.

Michelle Jayla Stein
Bretton, Gerda & Abe

Leslie Szwaczkowski, Retired Pittsburgh Police Detective
Crouthamel, Nancy J.

Nancy Wells
Becker, The Reverend Ruth Bosch

Memorial Contributions

Cynthia Ann Campbell
Graner, Joe & Earla Jean

David and Denny
Harwood, Mary Jo
Longo, James

Lori Swatchick Hann
Binkley, Joan S.
Bostjancic, Frances
Cardenas, Barbara & Salvadore
Deklevar, Norma Jean
Family Home Health Services, Inc.
Fawkes, Lois
Herrington, Ronald M.
Medical Rehabilitation, Inc.
Paul C. Rizzo Associates, Inc.
Perino, Patricia W.
Richards, William & Alice
Young, Patricia

Joseph T. Hill
Ferraro, Reverend Susan W.

Bridget Pelaez
Pelaez, Alfred S.

Mark Phillips
Moffatt, Maggie

William Tucker
Campbell, June L.

Mary Yurksis
Mullen, Rose

Please accept our apologies if your name has been omitted from this list. We take great care to keep our records accurate, but sometimes errors occur. Please notify us if your name was inadvertently omitted.

In Kind Contributions & Volunteer Services

Afro Books	Kwame Ture Youth Leadership Institute
Albaugh, Mark	Lang, Cindy
Aldridge, Sergeant Amanda	Lazzaro, Beth
Alex's Flowers	Maloney, Rosemary
Baker Hotep, LaVerne	Marshall, Louise
Beatrice, Gina	Mayes, La'Tasha D.
Bender, Pat	Mikel & Company
Brown, MD, Wynne RE	Mokricky, Amy
Butler, Carol	Pamplin, Beverly
Choice Chiropractic & Wellness Center Dr. Shannon Thieroff, D.C.	Panache
The Church Brew Works	Parker, Kelly e.
Coles, Terri	Patrick Polk and Worship
Comcast Spotlight, Maureen Mihm	Payne Renfro, Lisa
The Culture Shop	Pellegrini, MD, Ronald V.
Dillard, Stephon	Perla, Kathy
Dobransky-Fasiska, Debi	Piercy, PhD, Patricia
Duquesne University Campus Ministry	Postreich, Carrie
Fisher, Monica	Project Linus
Foltyn, Dorothy	Renfro, Brittney
Foltyn, Lisa	Renfro, Dennis
Gamble, JE	Renfro, Steve
Germany-Morrison, Debra	Richardson, Louise
Gura, Robert	Sachs, Larry
Gypsy Caravan an Herb Shop	Sankar, Prabha
Hanchin, Vikki	Shop 'N Save, Pittsburgh Division
Hanley, Maureen	Smith, Stacey
Harold's Flower Shop Randy Del Vecchio	Snyder, Cindy
Hotep, Dr. Uhuru	Starbucks Coffee Company
Knoxville Elementary School National Youth Violence Prevention Week	Steinbeiser, Stephen
Kohl's Department Store, Century III, West Mifflin	Sutton, Tammy
Kostosky, Deborah	Ten United Chris Delansky
	Volkar, Mary
	Welch, Reverend De'Niece
	Welsh, Kylie

Grants and Contracts

Allegheny County Bureau of Corrections
 Allegheny County Community
 Development Block Grant
 Allegheny County Department of Aging
 Allegheny County
 Department of Human Services
 Allegheny County Office of Children,
 Youth, and Families / Juvenile Court
 Pennsylvania Coalition Against Rape
 Pennsylvania Commission on
 Crime and Delinquency
 Pittsburgh Community Development
 Block Grant
 The Board of Public Education of the
 School District of Pittsburgh, PA

Foundations

Birmingham Foundation
 Maurice Falk Fund
 POISE Foundation
 The Richard King Mellon Foundation

“I just wanted to thank you for being there for me and my children during this emotional roller coaster. It’s a beautiful feeling to know that someone cares besides your family and friends.”

Businesses, Corporations, Organizations and Schools

All-Pak, Inc.	Highmark Blue Cross Blue Shield
Allegheny County Juvenile Court, C.I.S.P.	North Hills McKnight AAUW
Boyce Middle School	Rodef Shalom Congregation, Rabbi Aaron Bisno
Community College of Allegheny County	Shadyside Presbyterian Church
Duquesne University, Counselor Education Faculty	Star Flicks, McKnight Road
Duquesne University, Graduate Forensic Nursing Program	United Way of Allegheny County
Family Health Council, Inc.	Women’s Center and Shelter of Greater Pittsburgh
Fischer Financial Resources, Inc.	YWCA of Greater Pittsburgh
Friedman and Friedman	



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412-350-1975

FAX: 412-350-1976

WEBSITE: www.cvvc.org

“The CVVC was very helpful to me and my family, they stood by us until the very end. I would like to say thank you all.”

The Center for Victims of Violence and Crime is a private non-profit organization, tax-exempt under section 501(c)(3) of the Internal Revenue Code and is eligible to receive donations tax deductible as charitable contributions. The official registration and financial information may be obtained from the Pennsylvania Department of State by calling toll free within PA 1-800-732-0999. Registration does not imply endorsement.

CVVC is funded by the City of Pittsburgh, the County of Allegheny, Pennsylvania Commission on Crime and Delinquency, Pennsylvania Coalition Against Rape, private contributors and foundations.

Crime Clock

- One murder **every 32 minutes.**^a
- One violent crime **every 6 seconds.**^b
- One robbery **every 57 seconds.**^b
- One physical assault **every 7 seconds.**^b
- One theft **every 2 seconds.**^b
- One burglary **every 10 seconds.**^b
- One rape/sexual assault **every 2 minutes.**^b
- 50 women are victimized by an intimate **every hour.**^b
- One teenager is victimized **every 19 seconds.**^b
- 3 people become victims of stalking **every minute.**^c
- One child is reported abused or neglected in America **every 35 seconds.**^d
- One violent crime is committed against a person on the job **every 19 seconds.**^e
- One person is killed in an alcohol-related traffic crash **every 31 minutes.**^f
- 19 people become victims of identity theft **every minute.**^g

Source: The National Center for Victims of Crime

^a Federal Bureau of Investigation, *Crime in the United States, 2003*. (Washington, DC: FBI, U.S. Department of Justice, 2004).
^b Catalano, Shannon. *Criminal Victimization, 2003*. (Washington, DC: Bureau of Justice Statistics, U.S. Department of Justice, 2004).
^c Tjaden, Patricia and Nancy Thoennes. *Stalking in America: Findings from the National Violence Against Women Survey*. (Washington, DC: National Institute of Justice, U.S. Department of Justice, 1998).
^d Children's Bureau, *Child Maltreatment*. (Washington, DC: Children's Bureau, U.S. Department of Health and Human Services, 2004).
^e Dilworth, Deis. *Violence in the Workplace, 1993-99*. (Washington, DC: Bureau of Justice Statistics, U.S. Department of Justice, 2002).
^f National Highway Traffic Safety Administration. *Traffic Safety Facts 2003*. (Washington, DC: NHTSA, U.S. Department of Transportation, 2004).
^g Synovate. *Federal Trade Commission - Identity Theft Survey Report*. (Washington, DC: Federal Trade Commission, 2003).